

# News Release

## **KOKUSAI ELECTRIC CORPORATION, Won Prizes in VLSIresearch's Customer Satisfaction Survey for 24 Consecutive Years**

Tokyo, July 20, 2021 – KOKUSAI ELECTRIC CORPORATION (President and Chief Executive Officer: Fumiyuki Kanai) has been awarded prizes in two categories: The "10 BEST Large Suppliers of Chip Making Equipment" #1 and "THE BEST Suppliers of Fab Equipment" #2 in the annual customer satisfaction survey on semiconductor manufacturing systems conducted by VLSIresearch #3, a market research company based in California, USA.

This is KOKUSAI ELECTRIC's 24<sup>th</sup> consecutive year winning the "10 BEST". Customers attribute this result to KOKUSAI ELECTRIC by highly evaluating the product performance, partnering, and uptime.

This survey of customer satisfaction consists of 14 categories based on the 3 key factors which are "Supplier Performance", "Customer Service", and "Product Performance". The survey was translated into 5 languages and sent to users of semiconductor equipment worldwide by VLSIresearch.

To achieve even better customer satisfaction, we will continue to further improve product performance, qualities of our equipment and enhance customer services. By constantly creating higher goals to challenge, we will strive to become a corporation which provides optimal solutions to our customers.

#1: The 10 BEST awards recognize each chip making equipment supplier as a whole, regardless of product type. The 10 BEST has 2 categories, Large and Focused, based on a 3 year average of total revenues for all its market segments.

#2: THE BEST awards recognize more detailed markets, such as Fab, Test, Assembly Equipment, WFE to Foundation Chip Makers, WFE to Specialty Chip Makers, Assembly Subsystems, Test Subsystems, and WFE Subsystems.

#3:

VLSIresearch is an award-winning provider of market research and economic analysis on the technical, business, and economic aspects of the semiconductor supply chain. Providing intelligence for faster and better decision making, seasoned executives in high technology, government, and finance rely on

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VLSIresearch's insights to guide them to the right decisions. The formula is simple: Better intelligence leads to better decisions which deliver better results. Founded in 1976, VLSIresearch is the leading technology research and advisory company focused on semiconductor related manufacturing.

